



2009 AIA Ontario Grand Forum
October 21, 2009
SPEAKER SURVEY

John Watt

Customer Service – How to Attract the Right New Customers (11:00 am to 12:00 noon)

Q. 1. WAS THE CONTENT OF THIS SESSION OF INTEREST TO YOU?
 Yes No Undecided

Q. 2. HOW RELEVANT DID YOU FIND THE TOPIC?
 Very Somewhat Not at all Undecided

Q. 3. HOW WOULD YOU RATE THE PRESENTER?
 Excellent Good Poor Undecided

Q. 4. DID THE CONTENT MATCH YOUR EXPECTATIONS?
 Yes No Undecided

Q. 5. DID YOU TAKE AWAY INFORMATION YOU CAN USE BACK AT YOUR WORKPLACE?
 Yes No Undecided

Q.6. WERE THE HANDOUTS USEFUL?
 Yes No Undecided

Q.7. WAS THE PRESENTATION AN APPROPRIATE LENGTH?
 Just right Too long Too short

Q.8. DID THE PRESENTATION MEET YOUR EXPECTATIONS?
 Yes No undecided

Please use the space below for any other comments you would like to make regarding this session?

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